WARRANTY (hardware)

All hardware is warranted for a period of 1 year from the date unit(s) are received by the customer. This warranty does not include any loss or damages resulting from failure of any hardware components. Warranty does not cover any units damaged by improper installation, misuse by the customer, liquid or physical damage. Warranty does not cover the replacement of units required by a cellular carrier's network sunset.

RETURN POLICY

To return hardware, Customer will contact Manning Navcomp, Inc. technical support who will determine if a hardware unit is defective. Customer agrees to take action as directed by Manning Navcomp, Inc. technical support to determine if the unit is defective. If a unit is found to be defective, technical support will provide Customer an RMA#. Customer must return the unit prepaid to Manning Navcomp, Inc. who, at its sole discretion, will repair or replace said unit. The RMA # must be included in the shipping carton. This warranty does not cover any shipping, removal or installation charges Customer may incur.