

**Device Warranties and Non-Return Policy** Kajeet warrants that devices sold to Customer will be free from defects in materials and workmanship for a period of one (1) year after shipment by Kajeet. At its option, Kajeet will either repair or replace any device failing to meet this warranty if Customer notifies Kajeet of the defect before the warranty period expires. Customer acknowledges that replacements may be new or refurbished devices. Customer agrees to obtain a return authorization number from Kajeet prior to returning the device and to bear the cost of shipping the device to Kajeet and to bear the risk of loss during transit. Customer agrees that Kajeet will have no warranty obligations due to defects resulting from (i) ordinary wear and tear; (ii) modifications or repairs made by anyone other than Kajeet or its authorized service technicians; and/or (iii) accident or abuse. All sales on Customer purchased devices are final and cannot be returned for a refund. Chromebook warranty and service issues are honored and handled via the manufacturer and not directly by Kajeet.